

FAREHAM

BOROUGH COUNCIL

AGENDA SCRUTINY BOARD

Date: Thursday, 30 May 2013

Time: 6:00 pm

Venue: Collingwood Room - Civic Offices

Members:

Councillor D C S Swanbrow (Chairman)

Councillor Mrs K Mandry (Vice-Chairman)

Councillors Miss S M Bell
J V Bryant
Mrs M E Ellerton
J S Forrest
N R Gregory
Miss T G Harper
P W Whittle, JP

Deputies: M J Ford, JP
T J Howard
T G Knight
D J Norris
Mrs S Pankhurst
R H Price, JP
D L Steadman
D M Whittingham



1. Apologies for Absence

2. Minutes (Pages 1 - 6)

To confirm as a correct record the minutes of the Scrutiny Board meeting held on 21 March 2013.

3. Chairman's Announcements

4. Declarations of Interest and Disclosures of Advice or Directions

To receive any declarations of interest from members in accordance with Standing Orders and the Council's Code of Conduct and disclosures of advice or directions received from Group Leaders or Political Groups, in accordance with the Council's Constitution.

5. Deputations

To receive any deputations of which notice has been lodged.

6. Call-in of Executive Decision 2013/14-6: Improving Customer Satisfaction (Pages 7 - 12)

To consider a report by the Director of Regulatory and Democratic Services which advises of a call-in relating to a decision made at the meeting of the Executive on 13 May 2013 regarding the decision to waive contract procedure rules and approve the appointment of Vanguard Consultancy to provide guidance, expertise and support in implementing a fundamental change to the way the Council delivers its services to customers.

7. Question and Answer Session with Representatives of the Environment Agency

To participate in a question and answer session with representatives of the Environment Agency.

8. Scrutiny Board Work Programme 2013/14 (Pages 13 - 22)

To consider a report by the Director of Finance and Resources which invites members to review the Board's work programme for 2013/14.

9. Executive Business

If requested by a member, to consider any item of business dealt with by the Executive, since the last meeting of the Board. The relevant Executive meetings are 15 April and 13 May 2013. (This will also include any decisions taken by individual Executive members during the same time period).

P GRIMWOOD
Chief Executive Officer

Civic Offices
www.fareham.gov.uk
21 May 2013

**For further information please contact:
Democratic Services, Civic Offices, Fareham, PO16 7AZ
Tel:01329 236100
democraticservices@fareham.gov.uk**